REDBEARD

A STRONGER, SAFER COMMUNITY

One community. One connected response.

A dedicated mobile app, live control room and coordinated response network for the people you serve.

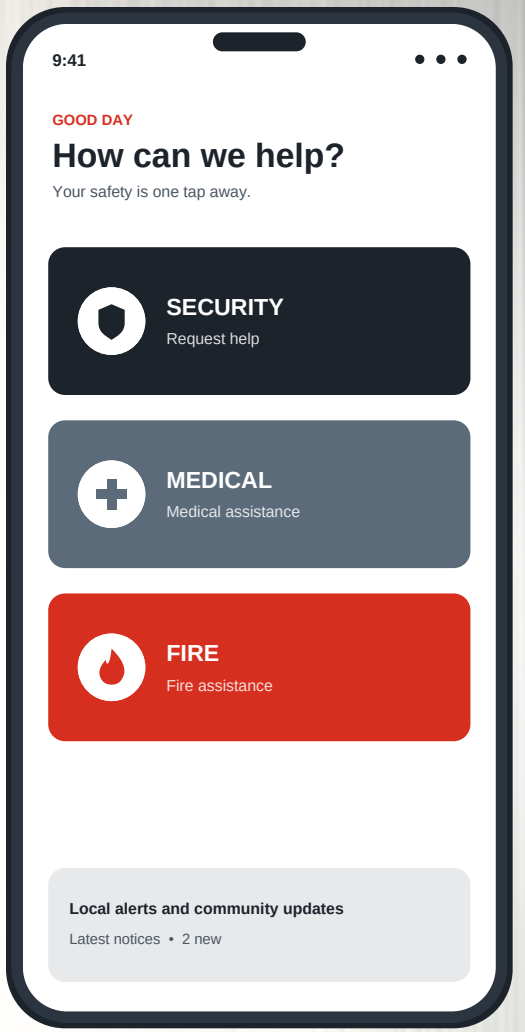
COMMUNITY SAFETY | COMMUNICATION | RESPONSE

IN ASSOCIATION WITH

CORECON SOFTWARE DEVELOPMENT

Corecon Software Development
Renico Ahlfeldt, Developer

Prepared by Redbeard (Pty) Ltd | October 2026



ILLUSTRATIVE APP CONCEPT

Everything in one place

Bring residents, control room operators and responders together.

RESIDENTS

Ask for help. Stay informed.

One simple app for emergencies, reports, safety notices and local conversations.

CONTROL ROOM

See what needs attention.

A live view of incidents, locations, conversations and progress across the community.

RESPONSE TEAMS

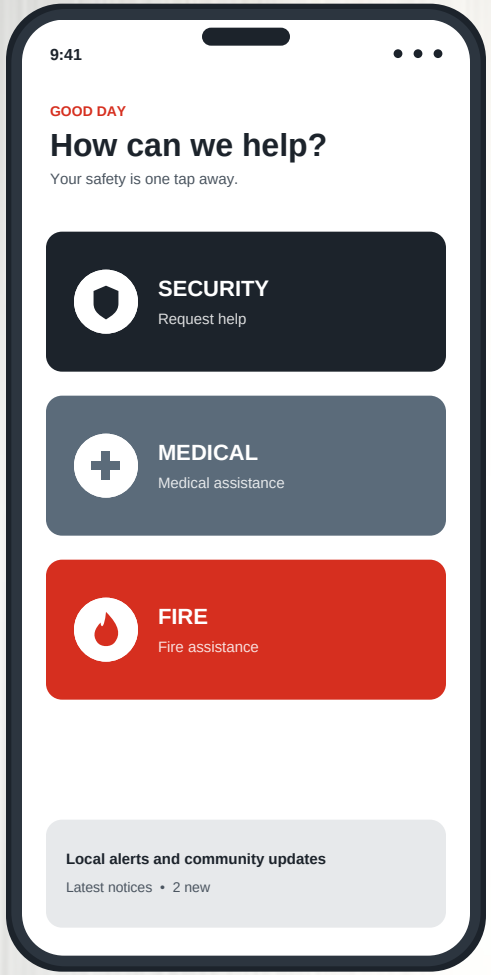
Respond with confidence.

Notify the most suitable available responders and keep everyone updated.

FROM THE FIRST ALERT TO THE FINAL UPDATE — EVERY INCIDENT STAYS CONNECTED.

Immediate help at your fingertips

A simple mobile experience for every resident.



ILLUSTRATIVE RESIDENT VIEW

Security response

Report an urgent safety concern to the community control room.

Medical assistance

Request medical help and alert the appropriate response teams.

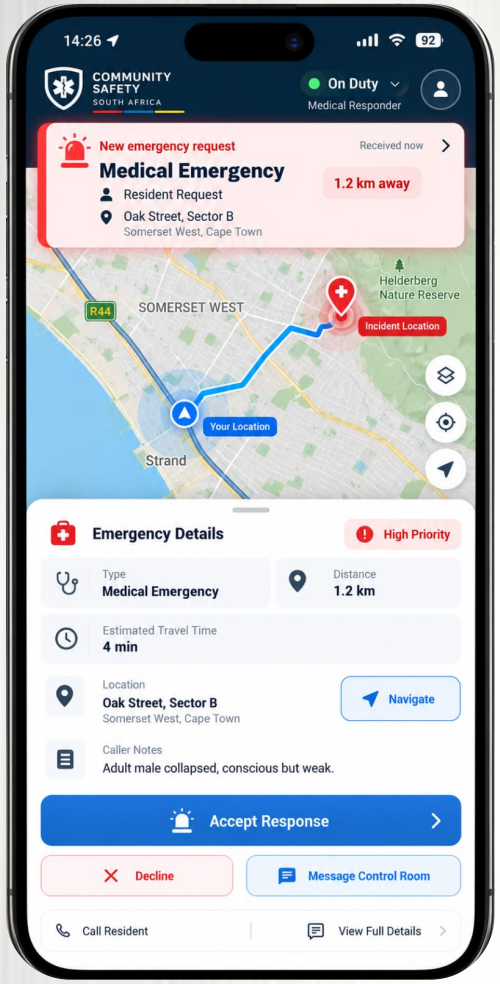
Fire assistance

Raise a fire alert, share a location and involve authorised fire responders.

A location and incident record can be shared with the control room.

What the responder sees

The same alert, delivered to the right responder with everything needed to act.



ILLUSTRATIVE RESPONDER VIEW

New emergency request

The responder is alerted with the incident type, who raised it and how far away it is.

Route to the incident

A live map shows the incident location, the responder's own position and the route between them.

Accept in one tap

Estimated travel time and caller notes help the responder decide, then accept, decline or message the control room.

Every response is acknowledged and recorded for the control room.

The right people. The right response.

A guided response process that keeps the community and control room informed.

01

ALERT

A resident requests help and receives confirmation.

02

CONTROL ROOM

The incident appears on the live town map.

03

RESPONDER

Eligible on-duty responders are notified.

04

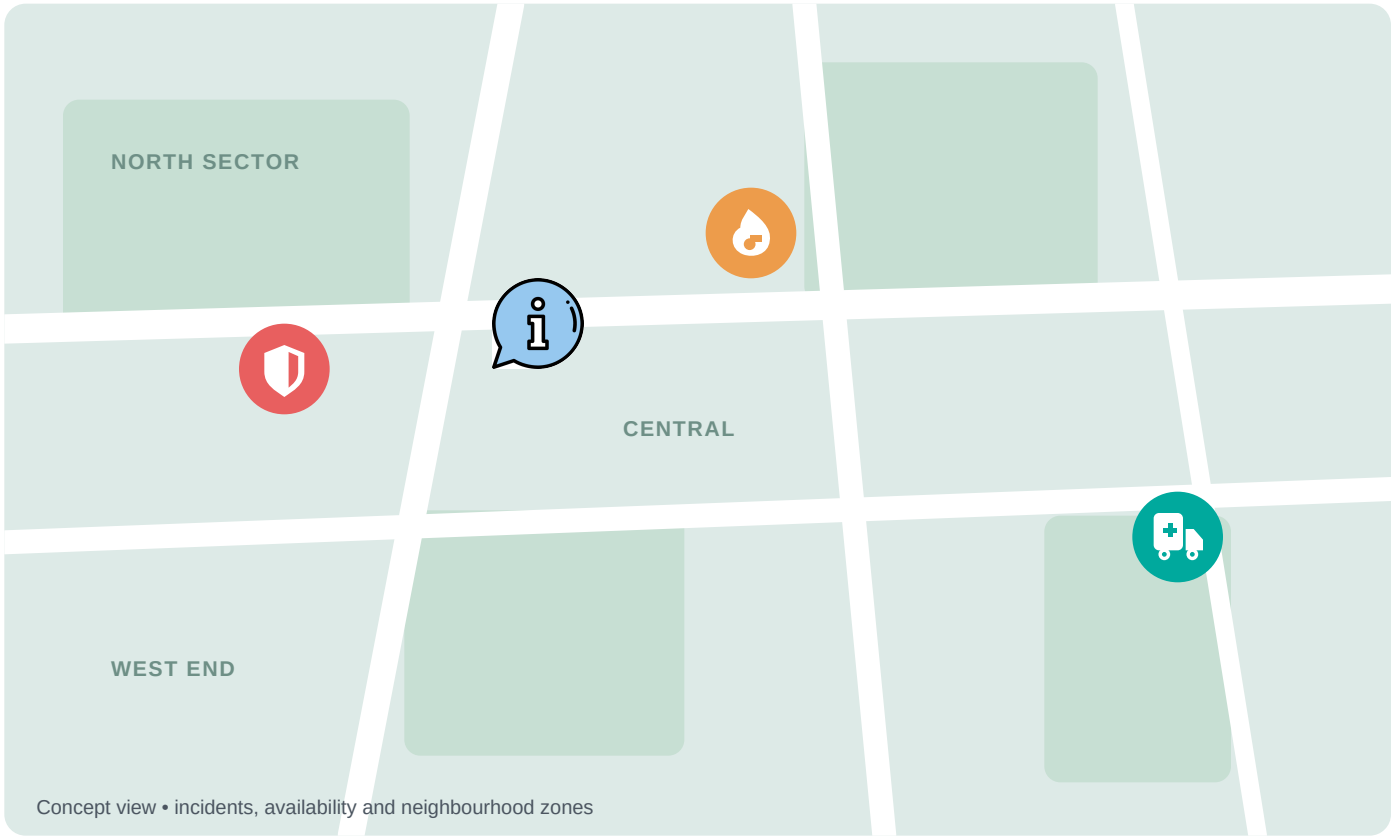
UPDATES

The response is tracked until the incident is closed.

Acceptance, progress updates and backup escalation help prevent missed requests.

A live view of your town

Every report displayed where it matters most.



INCIDENT QUEUE

FIRE ALERT
West End • New

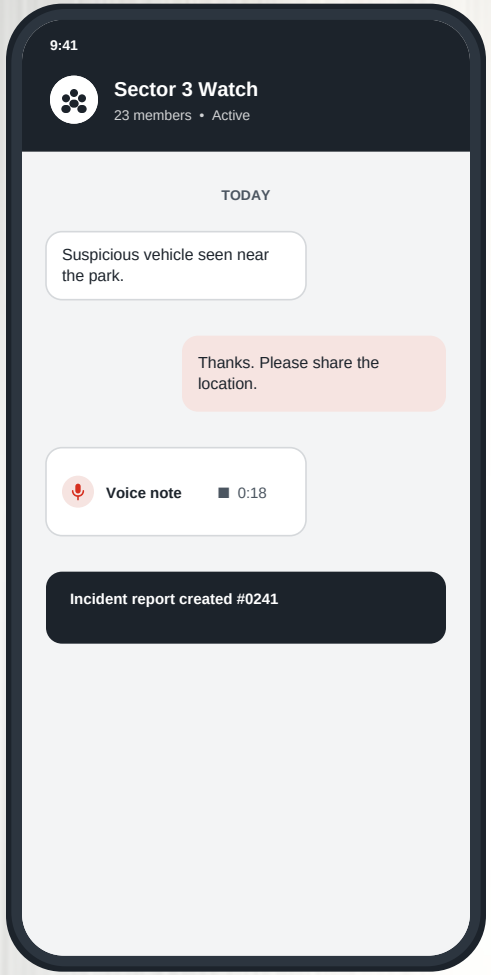
SECURITY
Central • In progress

MEDICAL
North Sector • Assigned

COMMUNITY REPORT
Sector 2 • Review

Community communication that feels familiar

WhatsApp-style ease, with the structure a safety organisation needs.



Messages and groups

Street groups, neighbourhood channels and private conversations.

Rich incident reports

Send text, voice notes, photos and shared locations.

Targeted alerts

Send relevant notices to the people or areas affected.

Role-based conversations

Private incident coordination for authorised response teams.

Keep WhatsApp. Add accountability.

Community members can keep reporting through an official WhatsApp channel.

COMMUNITY

A member sends a message, voice note or photo to the official number.

SORT AND DIRECT

The report is organised into the appropriate category for review.

TRACK AND RESPOND

The control room follows it through and records the outcome.

No need to replace existing WhatsApp groups. The platform adds an organised reporting and follow-up channel.

A complete community safety hub

Useful services for daily life — not just emergencies.

Incident and safety reports

Suspicious activity, hazards, vandalism and other concerns.

Neighbourhood groups

Street and sector groups with moderated discussions.

Patrol coordination

Patrol schedules, check-ins and activity reporting.

Welfare checks

Request support for vulnerable or elderly neighbours.

Community notices

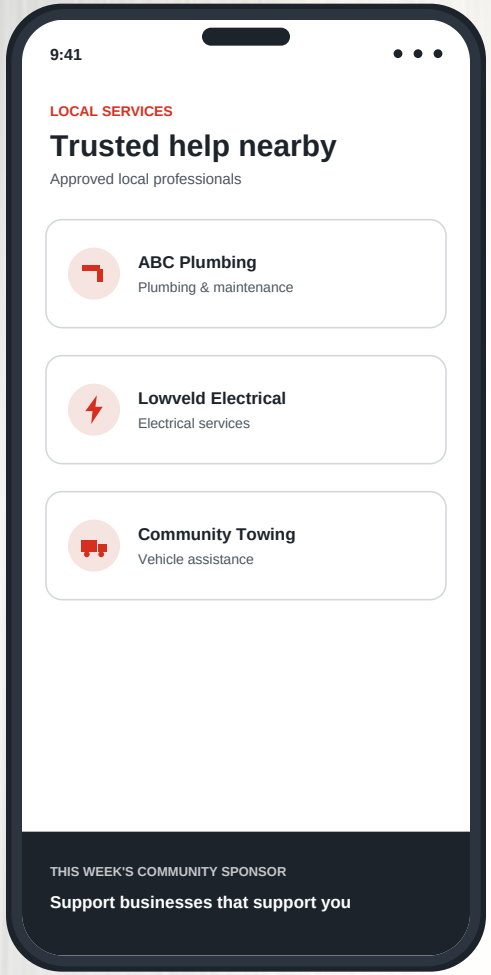
Safety tips, alerts, missing pets and important announcements.

Verified member access

Approved membership and appropriate role permissions.

Support the people who support the community

Approved local contractors and weekly advertising placements.



Approved contractors

A practical directory of approved local businesses, services and emergency support contacts.

Weekly sponsor space

Businesses can sponsor approved community announcements or advertising placements, helping support the programme.

THIS WEEK'S COMMUNITY SPONSOR

Support businesses that support you

Emergency access without a data bundle

An optional sponsored-data service designed to remove a barrier to asking for help.

No airtime? No data?

Essential emergency features can be made accessible using sponsored mobile data, where network arrangements support it.

INTENDED MAJOR NETWORK COVERAGE

- Vodacom
- MTN
- Telkom
- Cell C

OPTIONAL SERVICE

Data-free

emergency access

Emergency alerts, essential incident messages and basic location sharing are prioritised.

Subject to operator approval, coverage, supported SIMs and a confirmed service agreement. Requires mobile signal.

Understand activity. Improve response.

Clear reporting helps leadership see the needs of the community.

INCIDENT ACTIVITY

Cases by type, area and status

RESPONSE PROGRESS

Assignments, acknowledgements and outcomes

COMMUNITY HOTSPOTS

Patterns across streets and sectors

ACCOUNTABLE RECORDS

An organised history of reports and actions taken

REDBEARD

COMMUNITY RESPONSE

A safer, better-connected community starts here.

From a single emergency request to coordinated community action — one clear, trusted platform.

COMMUNITY APP • CONTROL ROOM • RESPONDER NETWORK • DATA-FREE OPTION

Conceptual screen designs for discussion. Final services and commercial terms are subject to agreement.

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Corecon Software Development
Renico Ahlfeldt, Developer

WORK WITH REDBEARD

PHONE
+27 (0) 68 904 3525

WHATSAPP
+27 (0) 82 901 0812

EMAIL
werner@redbeard.co.za

WEBSITE
www.redbeard.co.za

Werner Terblanche, Director
Redbeard (Pty) Ltd
Registration 2026/404979/07
Plot 39 Agricultural Holdings, Mbombela